

## FRISCO ATHLETIC NETWORK, INC. (dba LONESTAR VOLLEYBALL)

### TERMS AND CONDITIONS

#### CANCELLATION / REFUND POLICY

Cancellation requests must be submitted in writing to [info@LoneStarVolleyball.net](mailto:info@LoneStarVolleyball.net) prior to the close of regular registration. A \$35 administrative fee is non-refundable for accepted cancellations.

Refunds or credits will NOT be issued after regular registration closes, NO exceptions.

#### LEAGUE TEAM TRANSFERS

For league teams, individual participants are not assigned to teams based on requested practice conflicts nor are they moved from their assigned team to accommodate practice conflicts. Once a participant is assigned to a team, they will remain on that team's roster for the current season.

#### PRIVACY POLICY

FRISCO ATHLETIC NETWORK, INC. (DBA LONESTAR VOLLEYBALL) only collects personal information when you request our services and only uses the information collected to provide those services for you. If you choose to make a purchase, you will be asked to provide contact information (such as your name and shipping address) and financial information (such as your credit card number and expiration date). This information is used for billing purposes and to process your order. FRISCO ATHLETIC NETWORK, INC. (DBA LONESTAR VOLLEYBALL) handles all of this data with the utmost confidentiality.

#### THIRD PARTIES

Any personal information provided will not be traded, rented, sold or otherwise shared with anyone outside of FRISCO ATHLETIC NETWORK, INC. (DBA LONESTAR VOLLEYBALL), or used for reasons beyond those contemplated in this statement. From time to time, we may engage third parties to process your information on our behalf; however, none of FRISCO ATHLETIC NETWORK, INC. (DBA LONESTAR VOLLEYBALL) affiliates (such as our credit card company) have permission to retain, share, store or use personal information for any reason other than providing the requested service.

#### SECURITY

To prevent unauthorized access, disclosure and improper use of your information, we have established appropriate physical, electronic, and managerial safeguards to protect the information we collect in accordance with our privacy policy.

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet." (etc.)

Furthermore, your credit card number, expiration date and CSV code is never stored in our systems.

Our systems are routinely scanned by a third party provider for security vulnerabilities in compliance with the policies of VISA / MASTERCARD.

#### TERMS AND CONDITIONS - FRISCO ATHLETIC NETWORK, INC. (DBA LONESTAR VOLLEYBALL)

##### AGREEMENT BETWEEN USER AND FRISCO ATHLETIC NETWORK, INC. (DBA LONESTAR VOLLEYBALL)

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#### CONTACT US WITH QUESTIONS

Call us at 214-334-3105 and leave a detailed message if you have any questions. Someone will call you back within 72 business hours. Or email us at [info@LoneStarVolleyball.net](mailto:info@LoneStarVolleyball.net).

For Billing Inquires please mail to: 10570 John W. Elliott Drive, Suite 600, Frisco, TX 75033